

# PRIVACY BREACH REPORTING FORM

#### Instructions:

A privacy breach occurs when personal information is accessed, collected, used, disclosed or disposed of in ways that do not comply with the provisions of the *Act*. The most common breach of personal privacy is the unauthorized disclosure of personal information. Such circumstances may result from the loss, removal, theft or inadvertent disclosure or disposal of personal information.

To report a privacy breach, complete this form to the best of your ability (fields marked with an asterisk (\*) are mandatory) and submit it to <u>privacy@ecuad.ca</u>. The privacy office may contact you with follow-up questions and next steps upon receiving your report.

Report Date:
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#### **CONTACT INFORMATION**

*Department/Faculty:	
*Name:	
*Title:	
Phone:	
*Email:	

#### **INCIDENT DESCRIPTION**

Date the breach occurred:	
Date the breach discovered:	
*Describe the breach (Please provide	e sufficient detail, including cause. Attach separate page if needed.)
Was it a theft?	
Location of breach	
Was PI accessed or disclosed	□ Yes □ No
outside of Canada?	



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Is the personal information being stored on a server or servers outside Canada?	□ Yes □ No
If yes, provide the name of the service provider and location of the server (city and country).	

#### INDIVIDUALS AFFECTED

Type(s) of individuals affected ( <i>check all that apply</i> ):	<ul> <li>ECU student</li> <li>ECU staff</li> <li>ECU faculty/instructors</li> <li>ECU alumni</li> <li>ECU retirees</li> <li>Other external third parties (please specify)</li> </ul>
Estimate number of individuals directly affected by the privacy breach ( <i>i.e. whose personal</i> <i>information has been</i> <i>compromised</i> ):	
Number of individuals who inappropriately received information	
Additional information relating to affected individuals	

### PERSONAL INFORMATION BREACHED

	Personal contact information (e.g, name, address, phone number, email address)
	Age / birthdate
	□ Marital or family status
Types of personal information	Identifying number
breached	Race or national or ethnic origin
	Educational history
Select all that apply; elaborate	Medical history
below in "Additional information	□ Disabilities
	Blood type
relating to personal information	Religious / political beliefs / associations
breached"	Employment history
	Financial history
	Criminal history
	Contact information of family member



#### SAFEGUARDS

Existing physical security measures	<ul> <li>Locked offices/desks/file cabinets</li> <li>Alarm systems</li> <li>Surveillance video</li> <li>Other:</li> </ul>
Existing technical security measures	<ul> <li>Passwords</li> <li>Encryption</li> <li>Other:</li> </ul>
Existing procedural security measures	<ul> <li>Security / key card clearance</li> <li>Policies and procedures</li> <li>Training / education</li> <li>Contractual provisions</li> <li>Other:</li> </ul>
Additional information relating to safeguards (elaborate on the above safeguards, if applicable)	

### HARM RESULTING FROM BREACH

Select all that apply
□ Identity that (most likely when the breach includes less of SIN, credit card numbers, driver's license
Identity theft (most likely when the breach includes loss of S.I.N., credit card numbers, driver's licence numbers, personal health numbers, debit card numbers with password information and any other information that can be used to commit financial fraud)
Risk of physical harm (when the loss of information places any individual at risk of physical harm, stalking or harassment)
Hurt, humiliation, damage to reputation (associated with the loss of information such as mental health records, medical records, and disciplinary records)
<ul> <li>Loss of business or employment opportunities (usually as a result of damage to reputation to an individual)</li> <li>Breach of contractual obligations (contractual provisions may require notification of third parties in the case of a data loss or privacy breach)</li> </ul>
Future breaches due to similar technical failures (notification to the manufacturer may be necessary if a recall is warranted and/or to prevent a future breach by other users)
<ul> <li>Failure to meet professional standards or certification standards (notification may be required to professional regulatory body or certification authority)</li> </ul>
□ Other (specify):



## MITIGATION AND PREVENTION

Immediate steps taken to contain and reduce harm resulting from breach <i>(select all that apply)</i>	<ul> <li>Information deleted or recovered</li> <li>Police notified</li> <li>Locks changed</li> <li>Security codes changed</li> <li>Passwords changed</li> <li>Systems access privileges revoked</li> <li>Information systems shut down</li> <li>Other:</li> </ul>
Potential long-term strategies to correct the situation	<ul> <li>Training</li> <li>Follow procedures and best practices</li> <li>Develop/revise procedures and best practices</li> <li>Supervision strategies</li> <li>Other:</li> </ul>
Additional information relating to mitigation and prevention	

## INTERNAL NOTIFICATIONS

Please submit this form to privacy@ecuad.ca.